



RealityCharting® Enterprise Software

Is a unique problem solving tool used to implement and manage an Apollo RCA. Enterprise software resides on a user's server environment and typically displays the application through a web browser. This browser-based software can be accessed by many users across multiple desktop environments connected to an intranet.

Personal Demonstration

We can provide you with a personal demonstration of the RealityCharting® enterprise software to experience the actual usability and feature set. Please contact us at realitycharting.com to learn more about this opportunity.

Customization Work

The RealityCharting® enterprise software can be customized to meet your needs and can be integrated with numerous applications such as a corrective action tracking system.

Software Configuration

RealityCharting® enterprise software is a java-based application utilizing either Oracle or SQL Server databases and is available to customers supplying a J2EE production environment. The standard is based on a Web server that provides Sun JDK or JRE with Java 1.4+, a Linux or Windows operating system, and an Oracle or SQL Server database.

License Quantities

The RealityCharting® Enterprise version is available to customers purchasing a minimum quantity of ten (10) concurrent use licenses. Additional licenses are available in increments of 10 with progressively lower cost per license.

Maintenance Agreements

A software maintenance agreement is offered as a cost-effective proposition to receive committed service and support. The maintenance agreement ensures you are provided immediate technical support and are supplied regular software updates and upgrades.

Deployment Options

The RealityCharting® enterprise version is delivered in electronic file format unless otherwise arranged. A dedicated server with the RealityCharting® enterprise application pre-loaded can be provided upon request.

Enterprise Features

The enterprise version of RealityCharting® provides matching functionality to the individual license along with an administration module that manages password security, user information, and file data. RealityCharting® files created in the desktop version can be imported and edited for use within the web-based version.

Administration Module

Access to the administration module is available within a directory separate from the RealityCharting® application. Access is limited to a single password protected login which can only be changed by the designated Administrator. The Administrator maintains the ability to add/edit/delete RealityCharting® users.

Password Security

User and Administrator passwords are encrypted in the database. The Administrator cannot identify a User's password by looking at the field entry where the characters are displayed with an asterisk (*). When an Administrator sets up a new user or changes a user's password, the application forces that user to select a new password the next time they log in.

The user name and password are maintained by the user and can be reissued in the administration module if necessary. Administrator and User passwords expire after 180 days and a new password will need to be created the next time the user logs in. RealityCharting® authenticates authorized users with a unique user name and password that is a minimum of 7 alphanumeric characters.

User Information Access

Users can access their information and edit the username, password, and edit or add contact information. The Administrator maintains complete edit/add access to all User information.

File Data

The creator of a file is designated as the owner and will be the only user with edit access. Enterprise users will have read-only access to files in which they are not the owner and must first save a file under a different name to make any changes.

The Administrator can search for files based upon the filename. Once a search request is submitted, the application returns a page of matching results allows the Administrator to delete any of those files. RealityCharting® saves files to a central database allowing concurrent user access to the same pool of information across multiple sites if necessary. The software is engineered with concern for efficient data transfer to help ensure high network performance. With exception to the administration of the user names and passwords the database functionality is currently limited to simple file name searches and save/delete functionality.

RealityCharting® Software Comparison

	Individual	Enterprise
Reinforces The Concepts And Guidelines Of Apollo RCA	●	●
Delivers A Polished And Standardized Format	●	●
Compatible With Microsoft® Applications	●	●
Import Feature Easily Combines Multiple Analyses	●	●
Multiple Printing to PDF and Exporting Options	●	●
PDF Files Provide Easy Sharing Of Information	●	●
Helpful Note And Reference Capturing	●	●
Automatic Best Fit Chart Formatting	●	●
Charting Wizard Provides Current Status And Guidance	●	●
Accessible To Many Environments Connected To An Intranet		●
Simple File Sharing In A Central Database		●
Unlimited Network And Document Scalability		●
Exclusive Control Of All Data, Manage Users And Files		●
Browser Based; User Platform Independence		●
Ability To Add-On And Customize Features		●
Maintenance Agreements Available	●	●
Detailed RealityCharting® Help Files & Videos	●	●